

EXHIBIT A – PROGRAM REQUIREMENTS (A-P): CHILD AND YOUTH OUTPATIENT

I. Program Name

Child and Youth Outpatient

II. Contracted Services¹

Outpatient Services

- Mental Health Services
- Case Management/Brokerage
- Crisis Intervention

Medi-Cal Requirements Apply

III. Program Information and Requirements

A. Program Goals

Contractor shall provide services to accomplish the following goals:

- i. Enhance client's mental health status, positive coping strategies, and life skills;
- ii. Increase client's ability to actively participate and engage in school, home, and other community settings;
- iii. Increase parent and/or caregiver's ability to support clients by encouraging participation in the client's treatment; and
- iv. Improve client's ability to cultivate and/or maintain positive relationships with peers and adults.

B. Target Population

1. Service Groups

Contractor shall provide services to children and youth who meet criteria for Specialty Mental Health Services.

2. Referral Process to Program

Contractor shall receive referrals as specified in Exhibit A-Scope of Work (SOW).

¹ See all requirements specified in the Exhibit A-1: Standard Requirements, Exhibit A - Scope of Work (SOW), and other Exhibits attached to this Agreement.

3. Program Eligibility

Contractor shall only serve individuals who:

- i. Are Alameda County residents;
- ii. **Are an infant, child or youth under age 21;**
- iii. Are eligible for full-scope Medi-Cal or are an unaccompanied immigrant youth per the guidelines in the November 12, 2015 and February 4, 2016 Provider Letters regarding services to this population, which can be referenced online at <http://www.acbhcs.org/providers/network/CBOs.htm>; and
- iv. Meet the criteria to receive specialty mental health services **through Early Periodic Screening Diagnosis and Treatment (EPSDT)** under the ACBH-identified Behavioral Health Screening Form for Assessment and Treatment as Medically Necessary, which can be referenced online at <http://www.acbhcs.org/providers/network/CBOs.htm>.

Foster, kinship, or adopted children and youth with out-of-county Medi-Cal and residing in Alameda County are eligible for services under inter-county arrangements possible under **presumptive transfer and Service Authorization Request (SAR)**.

4. Limitations of Service

Not applicable.

C. Program Description

Contractor shall maintain programmatic services at following minimum levels:

1. Program Design

Contractor shall provide outpatient services to support the mental health needs of local children and youth.

2. Discharge Criteria and Process

No additional requirements.

3. Hours of Operation

Contractor shall maintain the hours as specified in Exhibit A-SOW.

4. Service Delivery Sites

Contractor shall deliver services at designated service delivery sites as specified in Exhibit A-SOW.

D. Minimum Staffing Qualifications

Contractor shall maintain the direct service staffing as specified in the Exhibit A-SOW.

IV. Contract Deliverables and Requirements

A. Process Objectives

Contractor shall deliver units of service as specified in Exhibit A-SOW.

B. Quality Objectives

Contractor shall provide services toward achieving the following quality objectives:

Quality Measures	Quality Objectives
Percent of clients who receive two or more visits within 30 days from their episode opening date	95%
Percent of clients who receive four or more visits within 60 days from their episode opening date	95%

C. Impact Objectives

Not applicable.

V. Reporting and Evaluation Requirements

No additional requirements.

VI. Additional Requirements

Not additional requirements.